

Can the Formulary change?

Generally, if you are taking a drug on our 2009 formulary that was covered at the beginning of the year, we will not discontinue or reduce coverage of the drug during the 2010 coverage year except when a new, less expensive generic drug becomes available or when new adverse information about the safety or effectiveness of a drug is released. Other types of formulary changes, such as removing a drug from our formulary, will not affect members who are currently taking the drug. It will remain available at the same cost-sharing for those members taking it for the remainder of the coverage year. We feel it is important that you have continued access for the remainder of the coverage year to the formulary drugs that were available when you chose our plan, except for cases in which you can save additional money or we can ensure your safety.

If we remove drugs from our formulary, or add prior authorization, quantity limits and/or step therapy restrictions on a drug or move a drug to a higher cost-sharing tier, we must notify affected members of the change at least 60 days before the change becomes effective, or at the time the member requests a refill of the drug, at which time the member will receive a 60-day supply of the drug. If the Food and Drug Administration deems a drug on our formulary to be unsafe or the drug's manufacturer removes the drug from the market, we will immediately remove the drug from our formulary and provide notice to members who take the drug. The enclosed formulary is current as of January 1, 2010. To get updated information about the drugs covered by University Physicians Care Advantage (HMO), please visit our Website at www.upcareaz.com call our Member Services Department toll free at 1-877-874-3930 or 520-874-3930 from 8:00 am to 8:00 pm 7 days a week from November 1st through March 1st and 8:00 am to 5:00 pm Monday through Friday (except holidays) outside of November 1st through March 1st. TTY users should call 1-800-367-8939.

In the event of a mid-year non-maintenance formulary change University Physicians Care Advantage will mail a notification of these changes to members as well as post these updates to our website at www.upcareaz.com.